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## Assessment of Nurses' Knowledge Toward Nursing Diagnosis in Mosul Teaching Hospitals

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#### **Abstract**

**Background and Aims:** Nursing diagnosis is consider a guide, direct the nursing care, and the foundation for goal setting and the basis for nursing interventions. The aim of the present study is to assess the nurses' knowledge toward nursing diagnosis.

Materials and Methods: A descriptive study (cross-sectional design) had been done on nurses' knowledge toward nursing diagnosis which was carried out during the period from the 1<sup>st</sup> of December, 2019 to 15<sup>th</sup> of June, 2020, A random sample comprised of (49) nurses who worked in Al – Salam, Al- Jamhurry, and Ibn- Sina Teaching Hospitals in Mosul City - Iraq. The data was collected through constructed Self-administered questionnaire sheet based on literature review. The instrument validity was determined through the content validity, by a panel of experts. The SPSS (version 20) was used for the data analysis. The demographic characteristics of the study samples were reported by using descriptive statistics (frequencies, percentages, mean, and ANOVA test.

**Results:** The results of the present study showed that less than half of the samples were belonged to (20-25) years old, most of them were male, majority of them (73.5%) were married. Also, nearly half of them were had secondary nursing graduate and less than (5) years. And also showed that there are no significant differences between nursing demographical characteristics and their knowledge at p-value=0.005.

**Conclusions:** The study concluded that the general level of the knowledge among the participants was more than half (55.1%) had poor knowledge, while (16.3%) had good knowledge regarding nursing diagnosis.

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**Recommendations:** Based on the results, there is strong need for continuing nursing education program for all nurses in the hospitals under the supervision of qualified staff in order to increase their ability to use nursing diagnosis and to improve the quality of care.

Keywords: Nurses, Knowledge, Nursing diagnosis.

#### Introduction

The nursing process, as a tool for providing care, allows for the evaluation of the quality of nursing care provided to patients. As a result, professional nursing practice is guided by the foundation and organizational framework. Professionally, the nursing process acknowledged as a model for nursing standards, and it is still the most widely accepted approach of scientific nursing practice (Sauer et al., 2000). The nursing process in the United States is divided into five diagnosis, steps: assessment. planning, implementation, and evaluation (Younas, 2017).

The purpose of nursing diagnosis is to convey the patient's care needs effectively among care team members and within the healthcare delivery system (Sparks, n.d.).

The essence of nursing is to protect, promote, and optimize health, to prevent illness and injury, and to protect the rights of people, families, and populations in care (Wilson-Doenges et al., 2016). Preparing nursing care plans is a scientific problem-solving method that includes patient assessment, nursing diagnosis selection, determining outcomes, planning, implementation, and evaluation (Kaya et al., 2004; Wilson-Doenges et al., 2016).

Finding the appropriate nursing diagnosis is the first stage in the nursing care strategy. A nursing diagnosis is a determination of a person's, family's, or society's current or projected health concerns. Nurses are key indicators of individual and responsibility's health because they demonstrate the profession's independence in decision-making (Ay, 2005; Erdemir et al., 2003; Junttila et al., 2005). Nursing diagnostic judgments are based on cognitive and interpersonal skills, as well as professional

attitudes (Babadag et al., 2004). The selection appropriate nursing care results and individual-specific nursing actions will be guided by a true and valid nursing diagnosis (Kaya, 2010; Lunney, 2010). However, the use of nursing diagnoses in the health-care field has revealed that documentation is insufficient in systematic research, and nurses have determined that the difficulty and lack of ability to determine the etiology, symptoms, and signs of the nursing diagnosis has led to nurses determining that the difficulty and lack of ability to determine the etiology, symptoms, and signs of the nursing diagnosis has led to nurses determining that the difficulty and lack of ability to determine the etiology, symptoms, and signs of the nursing diagnosis (Lee, 2005; Müller-Staub et al., 2006; Paans et al., 2011). As a result of the precise nursing diagnosis, the estimated patient outcomes are successful.

#### Objectives of the study

- 1- To assess the knowledge of regarded nursing diagnosis among nursing.
- 2- To determine the association between socio- demographical data and their knowledge.

#### Methodology

Ethical consecrations

The first official permission was obtained from clinical science department director ( research councilor), depending on that permission the researchers team has a second official permission from the Nineveh health office to conduct the present study in Al-Salam, , AL-Jamhuori, and Ibn-Sina teaching hospitals.

Design of the Study

Quantitative research, a "cross- sectional" study was carried out to achieve the objectives of study among the study samples.

Setting of the Study

The present study was conducted in in Al-Salam, Al- jamhurry, and Ibn- Sina teaching hospitals in Mosul city.

Sample of the Study

A non – probability purposive sample of (49) nurses, were included in the study.

Criteria of the Study Sample

- 1. Male and female nurses.
- 2. Nurses who accepted to participate in the study.

Tool of the Study:

To fulfill the objectives of the study a closedended questions structured knowledge questionnaire was prepared based on a comprehensive review of relevant literatures to evaluate the nurses knowledge. It consists of two parts:-

Part One: Related to the nurses demographical characteristics sheet which include (age, gender, social status, level of education, area of work, and years of experience).

Part Two: Questionnaire to Assess Nurses' Knowledge related to nursing diagnosis, this part involves of (20) items. Each item has three option yes, no, and uncertain. All items were measured by nominal scale of normal which was given a score of three for the correct answer, and two for uncertain, and one for the wrong answer. The knowledge mean of scores was rated into (3) knowledge levels, according to the three-point likert scale = (Maximum - Minimum) / groups = (3-1) /3 =(0.66) this is the interval value which was the added value to the three levels as in the following: 1 - 1.669(Poor), 1.67 - 2.33(Average), and 2.34 - 3 (High). The SPSS (version 20) was used for the data analysis. The demographic characteristics of the study

samples were reported by using descriptive statistics(frequencies, percentages, and mean)and ANOVA test .

Validity of the study tools

The content validity of the knowledge test tool was established in consultation with a panel of (9) experts in different specializations. All of them agreed that the questionnaires were clear, relevant, and adequate. Minor changes were employed based on their recommendations and suggestions.

Conducting the Pilot Study

A purposive sample of (6) nurses was selected from the same hospitals. The sample of the pilot study was excluded from the original samples. The subjects for the pilot study possessed the same characteristics as that of the sample for final study.

purpose of the Pilot Study

- 1. To identify the barriers that may be encountered during the data collection process.
- 2. To find out whether the contents of the questionnaire were clear, applicable, and understandable by the participants of the study or not.
- 3. To estimate the time required for data collection and answering the questions.

Data Collection

Data were collected through direct interviews of the samples, by using a constructed questionnaire to the period from 1st December, 2019 to 15th of June, 2020.

Results
Table (1): Distribution of the study samples according to their demographical characteristics.(n=49)

Demographic data	Variable			
Age	Frequency	Percent		
(20-25) years	17	34.7		
(26-30) years	13	26.5		
(31-35) years	10	20.4		
36 years and above	9	18.4		
Total	49	100%		
Gender				
Male	34	69.4		
Female	15	30.6		
Total	49	100%		
Social status				
Single	12	24.5		
Married	36	73.5		
Divorce	1	2.0		
Total	49	100%		
Level of education				
Secondary nursing graduate	21	42.9		
Institute of nursing graduate	13	26.5		
College of nursing	15	30.6		
Total	49	100%		
Area of work				
Medical units	31	63.3		
Surgical units	18	36.7		
Total	49	100%		
Years of experiences				
Less than 5 years	23	46.9		
(6-10) years	8	16.3		
(11-15) years	11	22.4		
(16-20) years	1	2.2		
More than 20 years	6	12.2		
Total	49	100%		

According to table (1), highest percentage (34.7%) of nurses their age ranged from (20-25) years old.(69.4%) of them were male.

According to their social status (73.5%) were married. Regarding to level of education that

(42.9%) of the nurses have up to secondary nursing graduate. And (63.3%) of them were working in the medical wards. As regard to the year of experience (46.9%) of them had a working less than five years.

Table (2): Distribution of the study sample by their responses to the knowledge items.

Items of knowledge	Rating	Frequency	Percentage	M.S	Assessment
1. Nursing diagnosis is one of	Yes	22	44.9	2	Average

Uncertain   S   16.2	the steps of nursing process	No	22	44.9		
No		Uncertain	5	16.2		
Drocess   Droc						
3.ND depend on what the nurse see in terms of signs and symptoms.         No         24         49.0         1.61         Poor           4.ND focuses on the patient and the extent of his physiological and psychological and psychological desirability.         Ves         12         24.5         No         22         44.9         1.63         Poor           5.ND focuses on patient care while medical diagnosis on pathology or medical condition.         Uncertain         15         30.6         38.8         No         2.47         Good           6. The goal of ND is to describe the patient's health status.         Ves         6         12.2         And         And         And         Poor           7. ND is deduces based on the (problem, causes, signs and symptoms).         Ves         6         12.2         And         And         Poor         And         No         25         51.0         1.61         Poor         Poor         Lincertain         18         36.8         Yes         9         18.4         No         No         25         51.0         1.61         Poor         Lincertain         18         36.8         Yes         9         18.4         No         No         2.2         Average         Average         No         1.61         Poor         No         No         1.59 </td <td></td> <td></td> <td></td> <td></td> <td>1.77</td> <td>Average</td>					1.77	Average
No	*					
A.ND focuses on the patient and the extent of his physiological desirability. S.ND focuses on pathology or medical condition.   Ves	-					_
4.ND focuses on the patient and the extent of his physiological and psychological and psychological desirability.					1.61	Poor
and the extent of his physiological and psychological desirability.  5.ND focuses on patient care while medical diagnosis on pathology or medical condition.  6. The goal of ND is to describe the patient's health status.  7. ND is deduces based on the (problem, causes, signs and symptoms).  8. Actual diagnosis is a type of ND and focuses on the patient's problem present on the time of nursing intervention  9. Health promotion diagnosis is a type of ND. So 28  10. ND is found to find out the patient's needs.  11. ND is used in all surgical and medical cases.  12. ND is helps to choose the appropriate nursing intervention.  13. ND is provides important information about the patient's condition.  14. ND can create standard nursing care.  15. ND is a tool for identifying any change required in the nursing care plan.  16. ND contribute to develop the appropriate plan to deal with the patient's condition.  17. ND is to a tool for sassessing of the patient's condition.  18. Actual diagnosis on patient care while medical diagnosis on the patient's needs.  19. No 25  10. Locatian 13  20. Coordinate in the patient's needs.  11. ND is supportant information about the patient's condition.  12. ND is provides important information about the patient's condition.  13. ND is provides important information about the patient's condition.  14. ND can create standard nursing care.  15. ND is a tool for identifying any change required in the nursing care plan.  16. ND contribute to develop the appropriate plan to deal with the patient's condition.  17. ND is tool for assessing the provides in portant in the patient's condition.  18. Oa 22  44.9  10. No 16  22. Average  18. Actual diagnosis on patient in the patient's condition.  18. Actual diagnosis in a type of ND.  18. Actual diagnosis in a type of ND.  19. Health promotion on the patient's characteristic provides in the patient's condition.  19. Health promotion on the patient's condition.  10. ND is found to find out the patient's condition.  11. ND is a tool for in the patient'	* *					
Description	•					
Distribution		No	22	44.9	1 63	Poor
5.ND focuses on patient care while medical diagnosis on pathology or medical condition.         Yes         19         38.8         32.7         2.47         Good           6. The goal of ND is to describe the patient's health status.         Yes         6         12.2         1.61         Poor           7. ND is deduces based on the(problem, causes, signs and symptoms).         Uncertain         18         36.8         1.61         Poor           8. Actual diagnosis is a type of ND and focuses on the patient's problem present on the time of nursing intervention         No         25         51.0         1.65         Poor           9. Health promotion diagnosis is a type of ND.         Wes         8         16.3         No         28         57.1         1.59         Poor           10. ND is found to find out the patient's needs.         Yes         8         16.3         No         28         57.1         1.59         Poor           11. ND is used in all surgical and medical cases.         Yes         8         16.3         No         Yes         8         16.3         No         Yes         14.29         2.18         Average           11. ND is a belps to choose the appropriate nursing intervention.         Yes         8         16.3         No         14.29         2.18         Average		Uncertain	15	30.6	1.03	1 001
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17. ND is a tool for assessing Yes 16 32.7	the appropriate plan to deal	No	27	55.1	1.63	Poor
1 97 AVERSUE	with the patient's condition.	Uncertain	13	26.5		
1 97 AVERSOE	17. ND is a tool for assessing	Yes	16	32.7	1.02	Arrama
	the quality, competence and	No	22	44.9	1.74	Average

information of the nursing staff.	Uncertain	11	22.4		
18. ND depend on	Yes	16	32.7		
determining the extent of	No	26	53.0	1.65	Poor
the patient's deterioration.	Uncertain	7	14.3		
19. ND is based on reliable	Yes	20	40.8		
scientific source and	No	17	34.7	2.37	Good
medical terminology.	Uncertain	12	24.5		
20. ND documented in a way	Yes	8	16.4		
that facilitates the	No	30	61.2	1.55	Poor
estimation of expected outcomes and care plan.	Uncertain	11	22.4	1.33	P001

As shown in table (2) of overall knowledge that the (55%) of the nurses had poor, (35%) average, and (15%) high.

Table (3): Distribution of respondents by their overall knowledge (n=49).

Level of knowledge	Frequency (F)	Percentage (%)
Poor	27	55.1
Average	14	28.6
Good	8	16.3

Table (3) indicated that 27(55.1%) of the nurses had poor of knowledge, while 14(28.6%) of them had average and 8(16.3%) had high knowledge regarding nursing diagnosis.

Table (4): Association between the level of knowledge with selected demographic variables. (n=49)

Varia	ible	Sum of Squares	df	Mean Square	F	Sig.
Age	Between groups	15.897	17	.935		
	Within groups	44.633	31	1.440	.649	.825
	Total	60.530	48	1.440		
Social status	Between groups	2.014	17	.118		065
	Within groups	8.517	31	.275	.431	.965
	Total	10.531	48			
level of Education	Between groups	15.540	17	.914		400
	Within groups	26.133	31	.843	1.084	.409
	Total	41.673	48			
Area of work	Between groups	11.519	17	.678		
	Within groups	27.583	31	.890	.671	.719
	Total	41.673	48			
Years of experienc	e Between groups	26.477	17	1.557		
Tours of experience	Within groups	64.217	31	2.072	.752	.729
	Total	90.694	48	2.372	52	

Table (4) shows that there are no significant differences between nurses knowledge and their demographical characteristics at p value = 0.05.

#### **Discussion**

# Part One: Discussion of the demographic variables of the study samples.

Throughout of the data analysis, In relation to the age the results of the present study showed; that less than half of the nurses belonged to the age group between (20-25) years, This contrasted the findings of the study none in Kenya nursing work force which showed that majority of nurses were aged between (40-49) years (Wakaba et al., 2014). On gender the that study appeared majority the respondents were male. These results are differ, compared with a study done in the Kenya nursing work force which showed that out of the 16,371 nurses in the public nontertiary sector, 76% are women, meaning only 24% are men (Wakaba et al., 2014).

According to level of education, our study revealed that nearly half of the nurses had secondary nursing education. Similar findings were also observed in a study in Naivasha on the implementation of the nursing process which showed that the majority of the nurses had a diploma (Mangare et al., 2016). With regard to the years of experiences a nearly half of them had less than (5) years. This findings are in line with the study done by Grace (Grace et al., 2017).

## Part two: Discussion of the Nurses' Knowledge score regarding nursing diagnosis.

In order to assess the effect of nurses' knowledge through scoring analysis for mean

of score, the current study shows that more than half of the samples (55.1%) had poor knowledge score, and only (16.3%) had good knowledge score. This results was disagree with a study carried out in two hospitals in Saudi Arabia which revealed that majority of nurses had good knowledge of the nursing process from attended colleges as well as from seminars and workshops (Mahmoud Bayoumy, 2014). Also, our results also contrast with a qualitative study done in Brazil which revealed that nurses had theoretical knowledge on the meaning of the steps the nursing process after training and they were competent to carry them out successfully (Enfermagem, 2012). On the other hand, this findings indicated that their knowledge were inadequate, and nurses must be able to expand their knowledge of this area through ongoing education. Journal. and seminars. Consequently, teaching programs for nursing staff constitute an important part. These programs are urgently designed to assess nursing staff in developing and enhancing the skills needed to provide high standards of care to their patients.

## Part three: Discussion the associated between the nurses' knowledge with selected demographic variables.

The results of the current study indicated that the selected demographic variable had shown no statistical significant association with the nurses knowledge scores. This findings could be concluded that the

questionnaire tool which used was suitable and can be generalized on the studied population even through variations in studied subjects socio-demographical characteristics variables.

#### **Conclusions**

The study concluded that the general level of the knowledge among the participants was inadequate regarding nursing diagnosis, and there is no significant association of nurses knowledge with their demographical data.

#### Recommendations

Based on the results, the study recommended that there is strong need for continuing nursing education programs for all nurses in hospitals under the supervision of qualified staff to increase their ability to use nursing diagnosis and to improve the quality of care provided.

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